

For immediate release January 31<sup>st</sup>, 2010

Contact: Brent Crabtree Brent.Crabtree@ClaytonHomes.com (865) 380-3000

## S & H Manufactured Homes, Inc. Receives Award for Excellence in Customer Satisfaction

Maryville, TN-S & H Manufactured Homes, Inc. of Okanogan, WA was recently recognized for consistently achieving the highest levels of customer satisfaction by Clayton Homes. The Clayton Homes Five Star Customer Service Award symbolizes S & H Manufactured Homes, Inc. commitment and success in providing outstanding customer service.

"We partner with over 1,100 independent retailers in marketing our products across the country, and S & H Manufactured Homes, Inc. is one of the best in consistently delivering the finest customer service," said Lance Hull, Vice President of Clayton Manufacturing. "As a recipient of the Five Star Customer Service Award, S & H Manufactured Homes, Inc. is being recognized as a truly world class performer. It is a testament to their commitment of not just meeting but exceeding customer expectations."

Clayton Homes, Inc. (<a href="http://claytonhomes.com/">http://claytonhomes.com/</a>) is a vertically integrated manufactured housing company with 36 home building facilities, distributing through 400 company-owned model home centers, and more than 1,100 independent retailers throughout the country.

# # #